

A map of San Bernardino County, California, showing major highways and transit routes. The map is overlaid with a blue semi-transparent layer. In the top left corner, there is a small inset map showing the location of the Chaffey College Transit Center. The main title is centered on the map.

# OMNICONNECTS

# SHORT-RANGE TRANSIT PLAN

# FY2019-2025

Status Update:  
Demographic Trends,  
Stakeholder Feedback, Public Input,  
and Goals.



**OmniTrans**

Connecting Our Community.

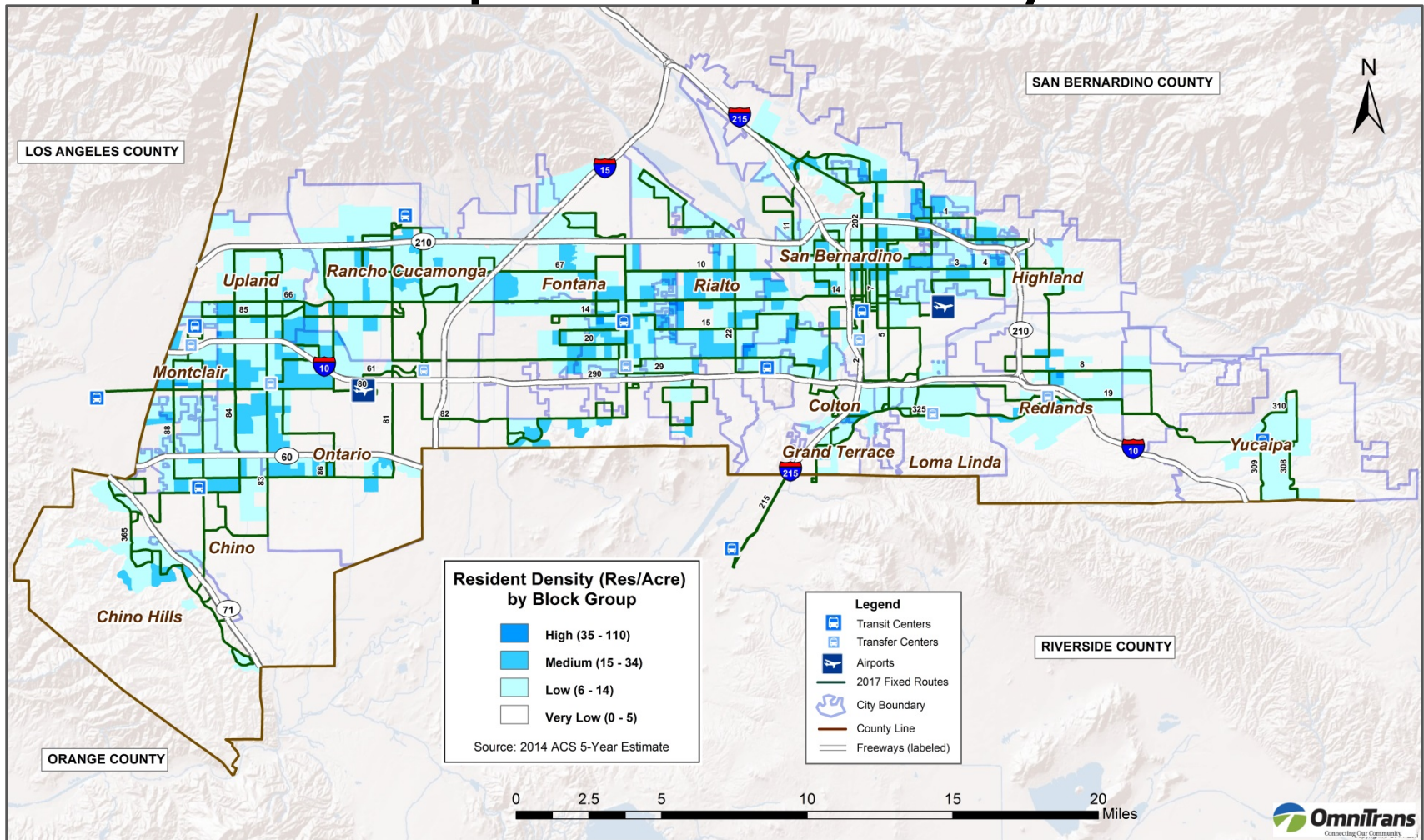
# Current Status

- Omnitrans Board of Directors
  - Kicked off SRTP in April 2017
  - Authorized Public Meetings in June 2017
- Tasks completed since
  - Demographic and Community Trends Analysis
  - JPA Member Stakeholder Meetings
  - Public Input Sessions
  - Goal Development
- Today's Presentation Highlights Key Findings





# Population Density

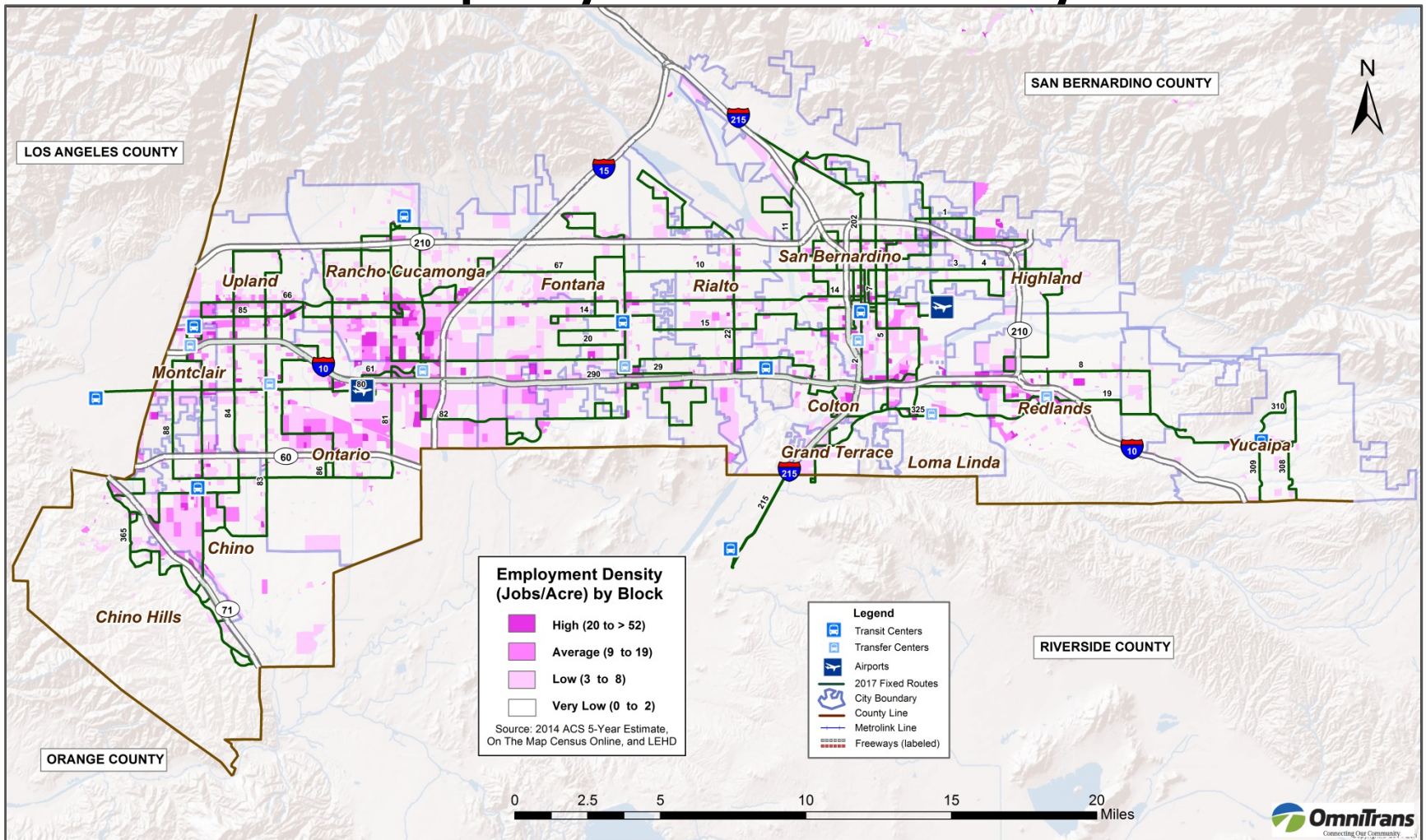


- Residential density not uniform in distribution; two high density regions seen—one in the east, and one in the west.





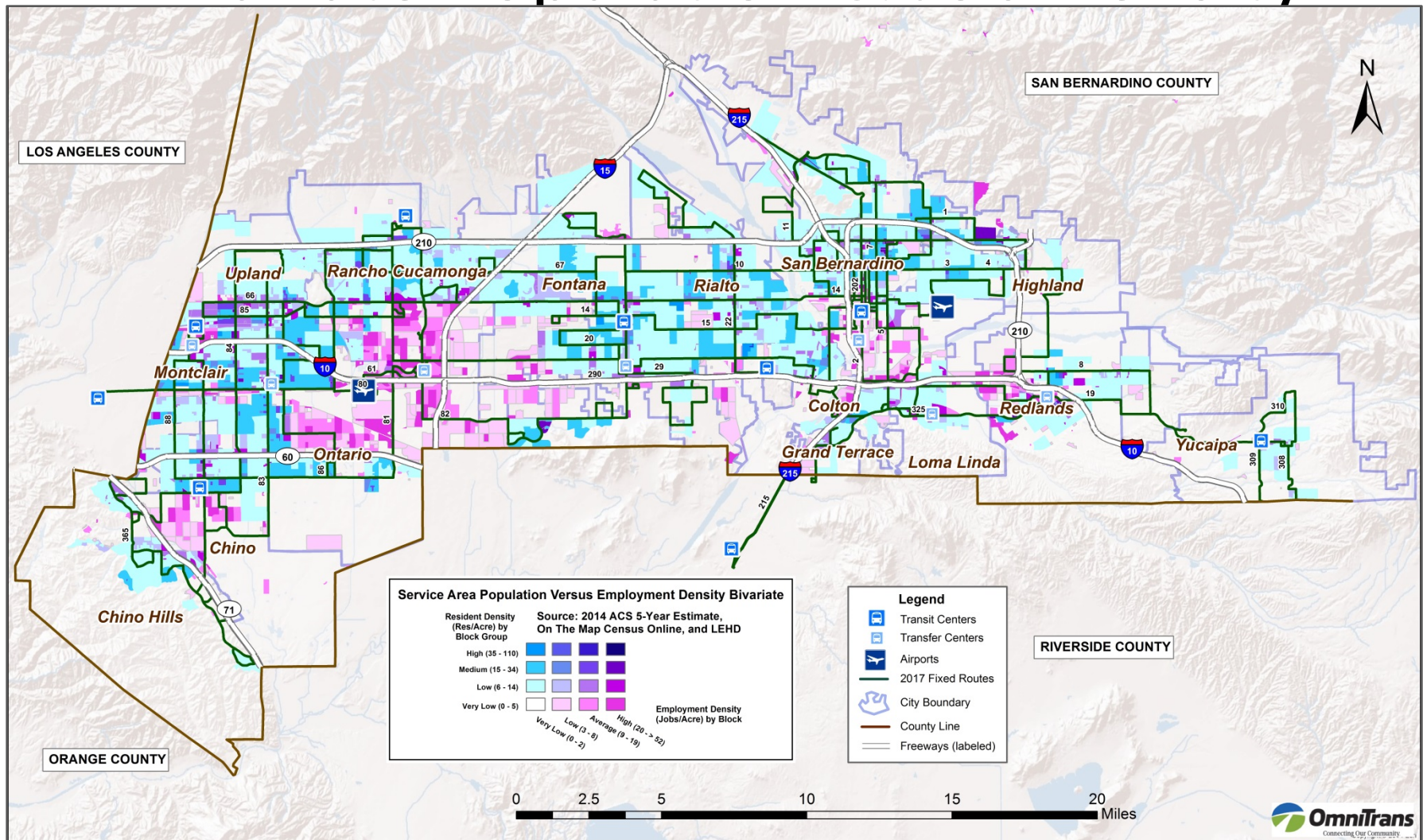
# Employment Density



- Jobs found in highest density in San Bernardino, Loma Linda, Redlands, and particularly Ontario. Greatest job density found from the southern-most portion of Rancho Cucamonga throughout Ontario and into western Fontana.

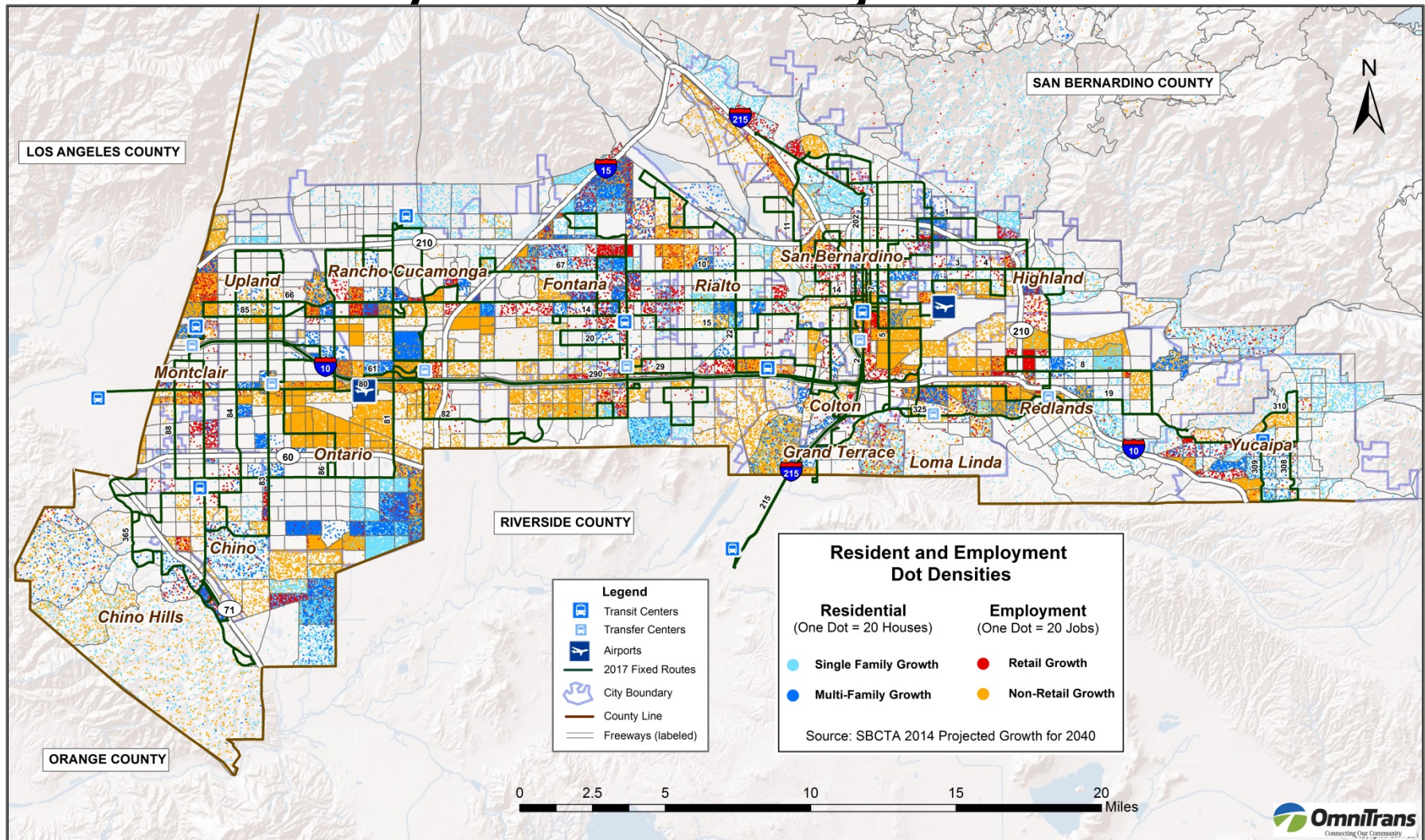


# Bivariate Population & Job Density





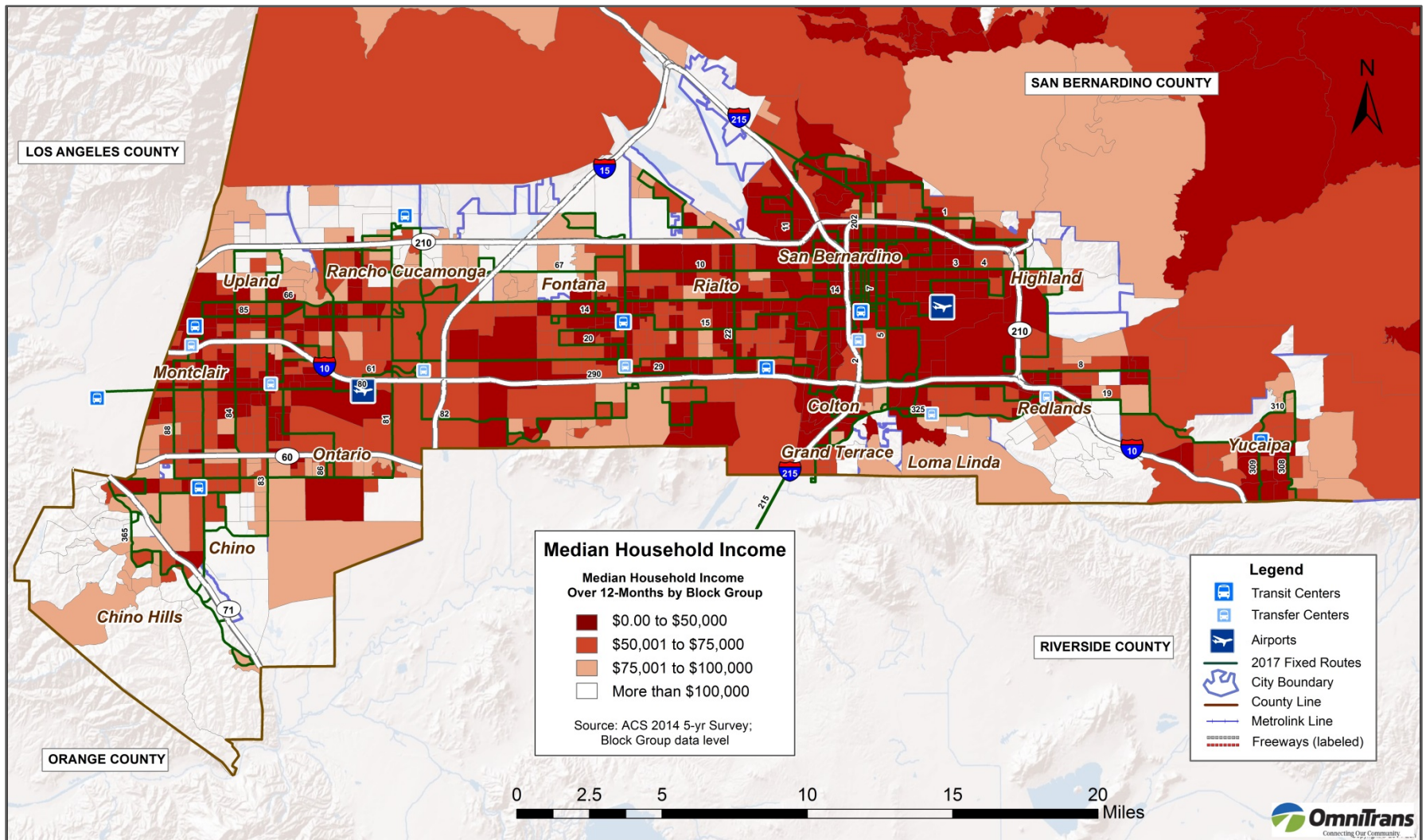
# Dot Density Growth Projection for 2040



- Employment growth in the west (Ontario) will outpace that in the east, and resident growth will be more peripheral (south Ontario, east Chino, north Fontana).



# Median Household Income



- Evaluated several transit dependency stats: Household Income, Living below poverty line, No car households, seniors, youth, etc)



### High TOI Regions Lying Outside Half-Mile Distance from Current Routes





# Intro to JPA Member Meetings

- Meetings with JPA members held from May to July of this year.
- Staff learned of city needs and latest planned developments for each city.





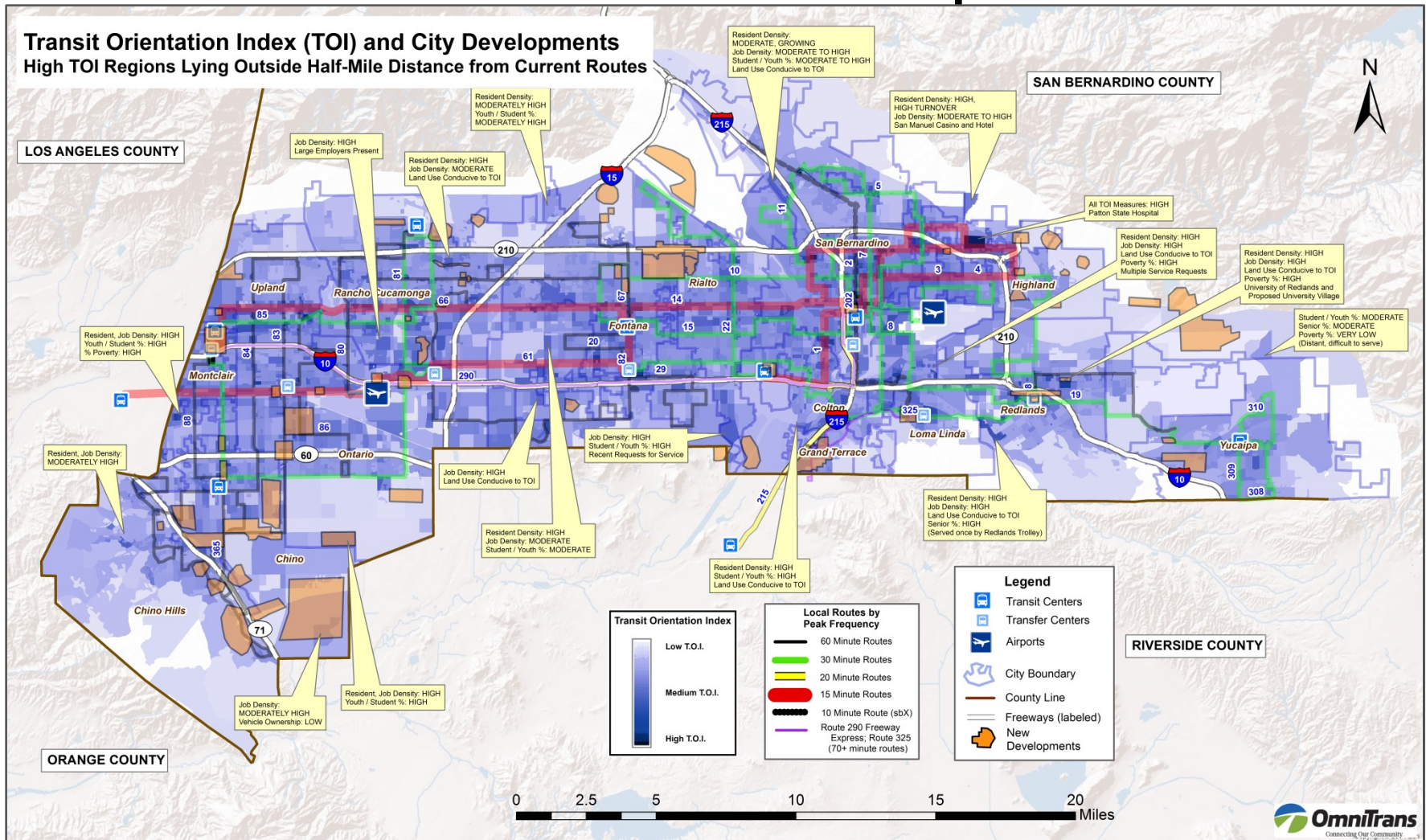
# Key Planned Developments

- **Butterfield Ranch and Soquel Canyon** in Chino Hills;
- Chino's **College Park Specific Plan**, associated with Chaffey College;
- **Enclave** residential plan for Upland;
- **Ontario Ranch**, Ontario's **Heal Zone** and the TCC Grant Application project area;
- **Empire Lakes & Empire Yard** development in Rancho Cucamonga ;
- **The Arboretum**: Residences planned for northern Fontana
- Rialto's **Renaissance Specific Plan** for warehouses, mixed commercial and residential use, in northern Rialto;
- **Large warehouses to be built near Agua Mansa** in south Rialto and east Colton.
- Barton Road and 215 Freeway off ramp **Entryway Roundabout**—and its associated development in Grand Terrace;
- **Carousel Mall** area associated with a new downtown specific plan in San Bernardino;
- **City Creek, Mediterra, and Harmony Development** in eastern Highland;
- **University of Redlands Village Plan**; and,
- Yucaipa's **Crafton Hills College Village Plan**.



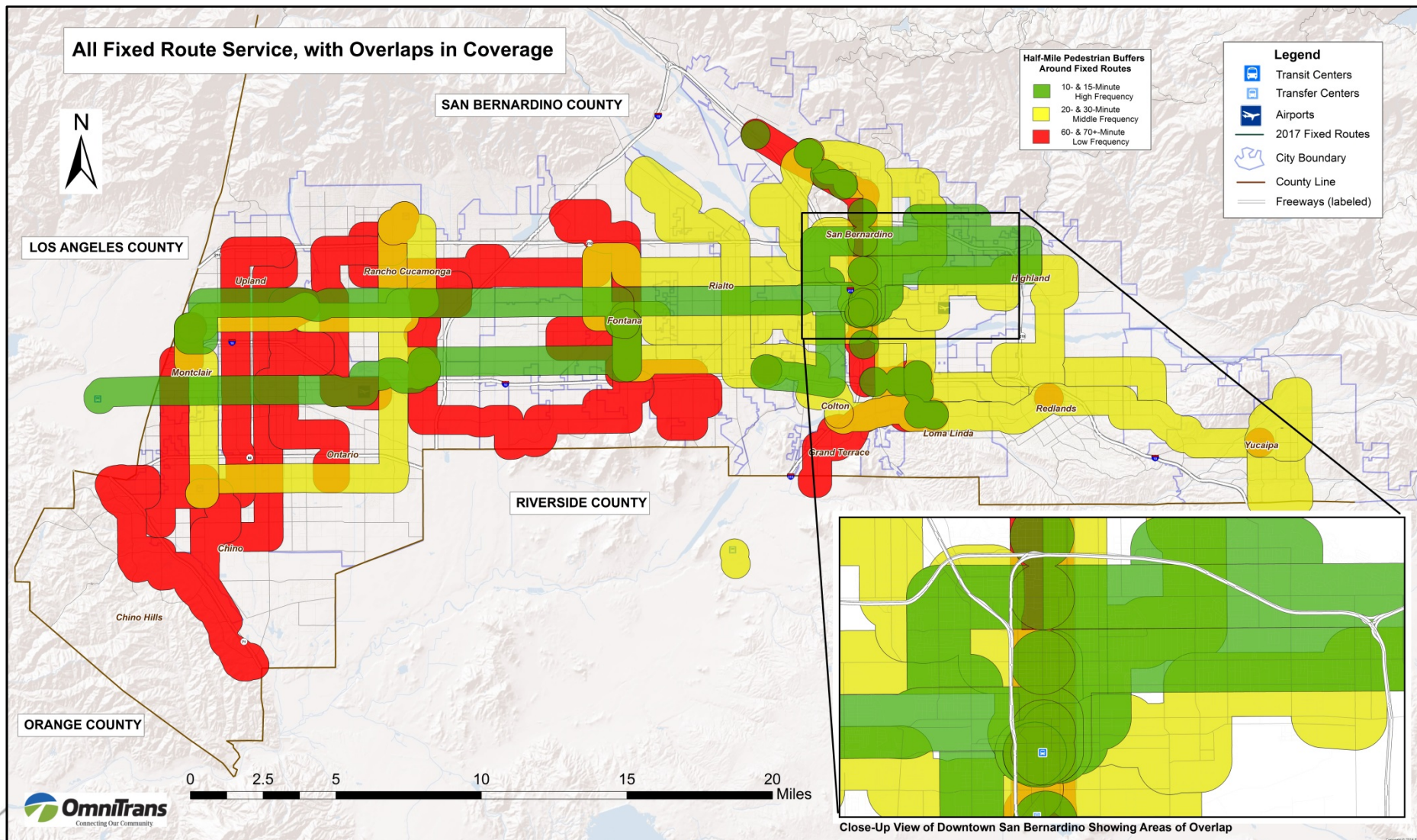


# TOI & Planned Developments





# Compare TOI & Developments to Coverage Area Maps



# Public Input Meetings

Gathered information at 19 public meetings.

Interacted with approximately 1,500 individuals. Got 1,116 comments.

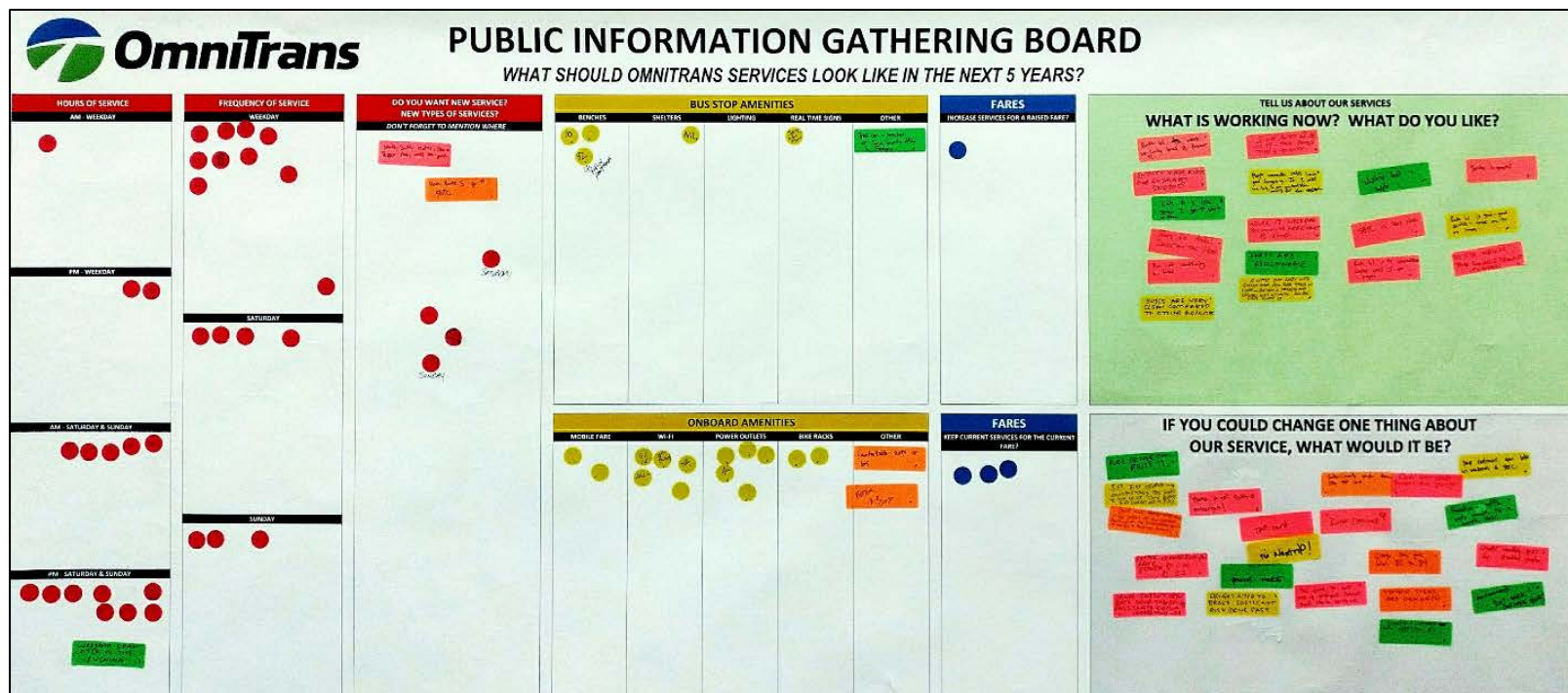
Monday 6-19		Tuesday 6-20	Wednesday 6-21	Thursday 6-22	Friday 6-23	Monday 6-26	Tuesday 6-27
6:00 AM	San Bernardino Transit Center	Montclair Transit Center	Fontana Transit Center	Ontario Civic Center Transfer Station		Chino Transit Center	San Bernardino Transit Center
7:00 AM							
8:00 AM							
9:00 AM							
10:00 AM	Redlands Transfer Mall	Chaffey College Transit Center	Arrowhead Regional Medical Center Bus Stops	Ontario Mills Bus Stop			
11:00 AM						Riverside & Foothill Bus Stops (Rialto)	
12:00 PM							
1:00 PM					San Bernardino Transit Center		
2:00 PM	Highland & Boulder Bus Stop (Highland)	Chino Transit Center					
3:00 PM							Fontana Transit Center
4:00 PM			Ontario Senior Center (Formal Meeting)	Montclair Transit Center		Yucaipa Transit Center	
5:00 PM	Omnitrans East Valley Office (Formal Meeting)						
6:00 PM							
7:00 PM							
8:00 PM							





# Public Input Meetings

Comment Board as a hands-on tool for further public engagement



The image shows a large public information gathering board for OmniTrans. The board is divided into several sections for public input. On the left, there are sections for 'HOURS OF SERVICE' (AM - WEDNESDAY, PM - WEDNESDAY, AM - SATURDAY & SUNDAY, PM - SATURDAY & SUNDAY) and 'FREQUENCY OF SERVICE' (WEDNESDAY, SATURDAY, SUNDAY). These sections contain red dots indicating service frequency. The middle section is titled 'PUBLIC INFORMATION GATHERING BOARD' and 'WHAT SHOULD OMNITRANS SERVICES LOOK LIKE IN THE NEXT 5 YEARS?'. It includes sections for 'DO YOU WANT NEW SERVICE? NEW TYPES OF SERVICES? DON'T FORGET TO MENTION WHERE', 'BUS STOP AMENITIES' (BENCHES, SHELTERS, LIGHTING, REAL TIME DATA, OTHER), 'ONBOARD AMENITIES' (MOBILE FARE, WIFI, POWER OUTLETS, BIKE RACKS, OTHER), and 'FARES' (INCREASE SERVICES FOR A RAISED FARE?, KEEP CURRENT SERVICES FOR THE CURRENT FARE?). The right side of the board has two sections: 'TELL US ABOUT OUR SERVICES WHAT IS WORKING NOW? WHAT DO YOU LIKE?' and 'IF YOU COULD CHANGE ONE THING ABOUT OUR SERVICE, WHAT WOULD IT BE?'. Both sections are covered with numerous colorful sticky notes containing handwritten feedback.

Public board comments were greater than comment cards, 45.4% to 36.7%.

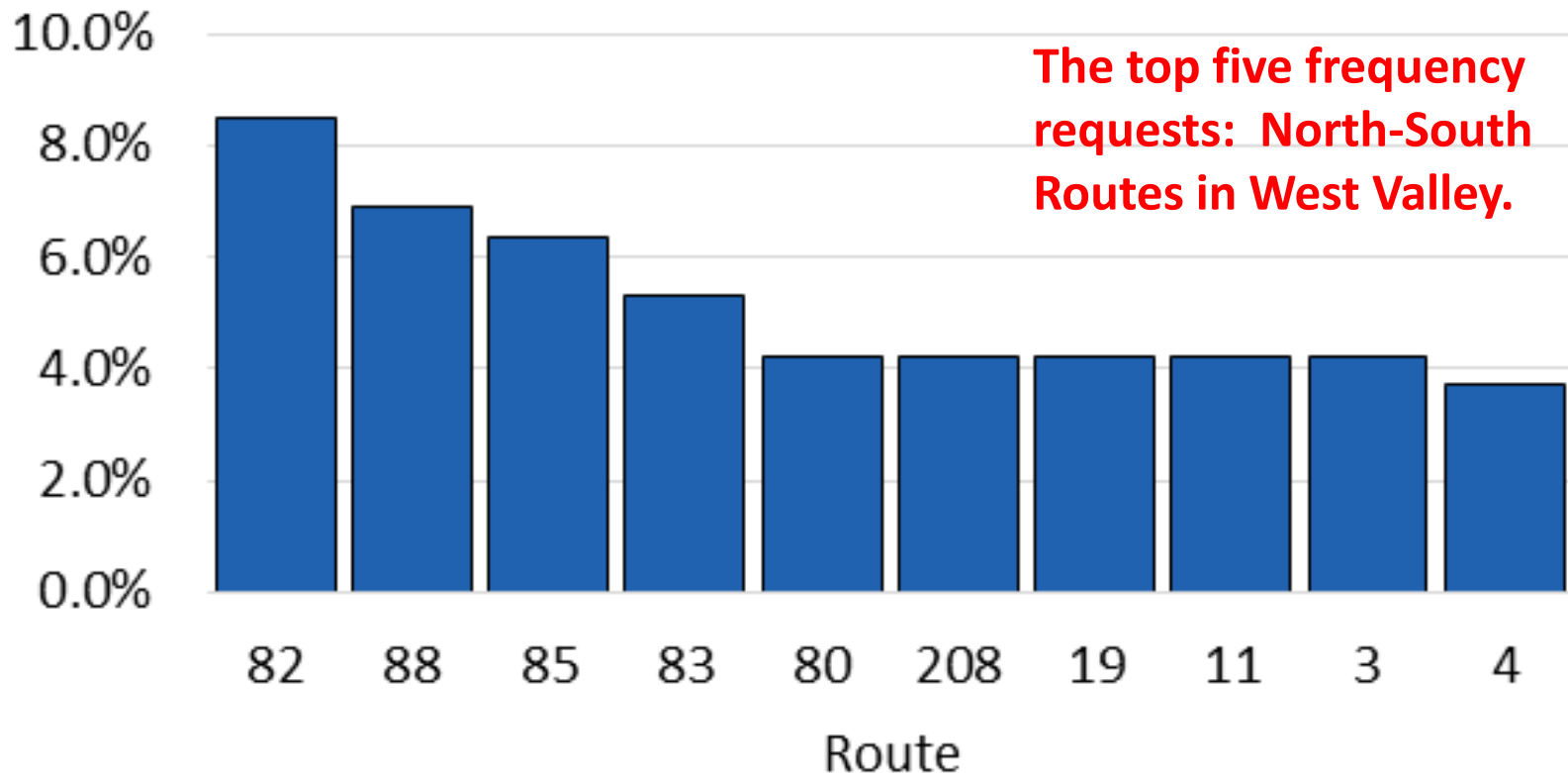
# Public Input Key Findings

- Additional Service Requests (44.2%)
  - Frequency, Service Span, Weekend Service, Holiday Service, New Routes
- At Stop or On-Board Amenities (18.5%)
  - Benches, Lighting, Shelters, Wi-Fi, USB Plugs
- Fares (3.9%)
- Other (33.4%)

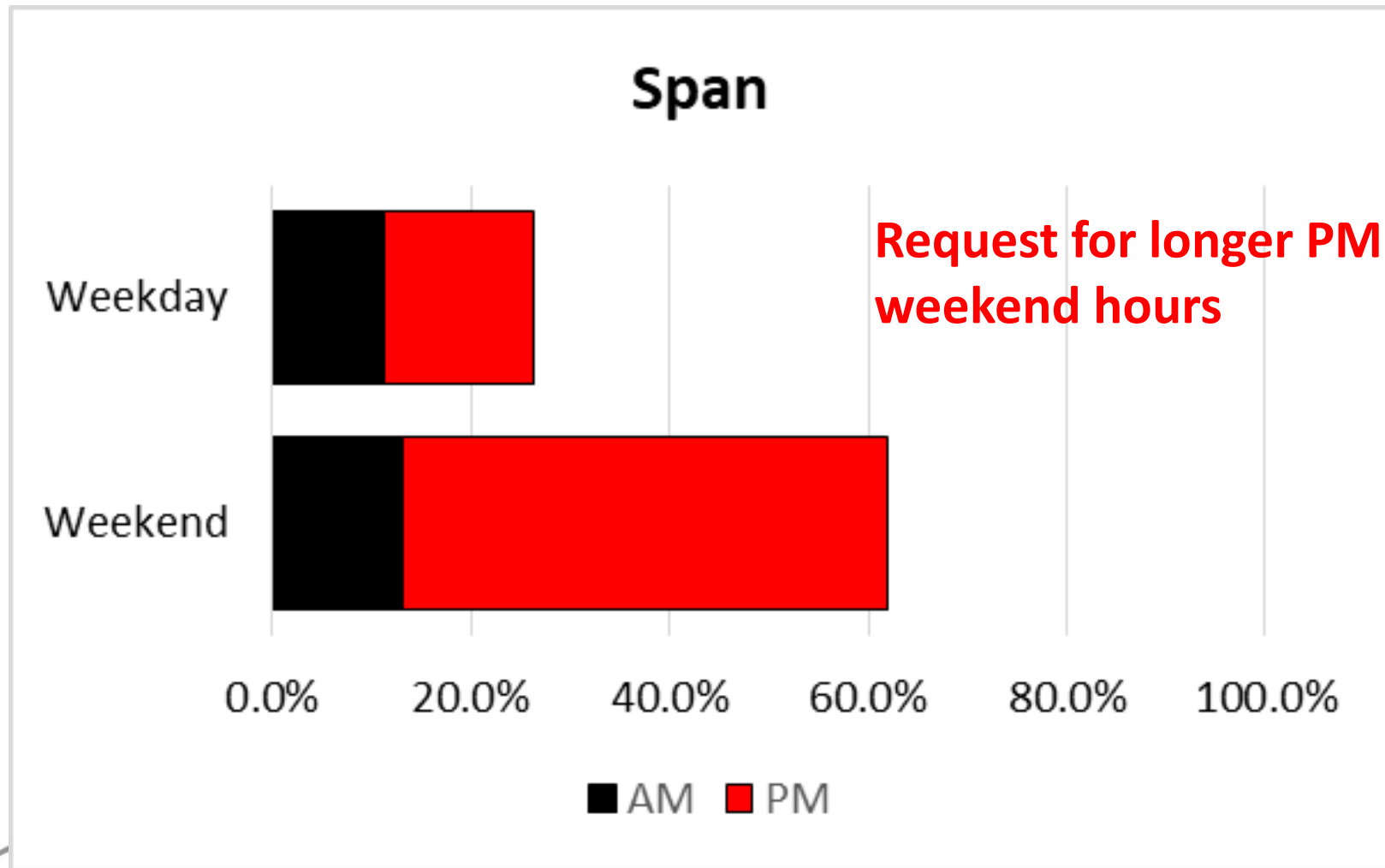


# Public Input Key Findings

## Frequency



# Public Input Key Findings





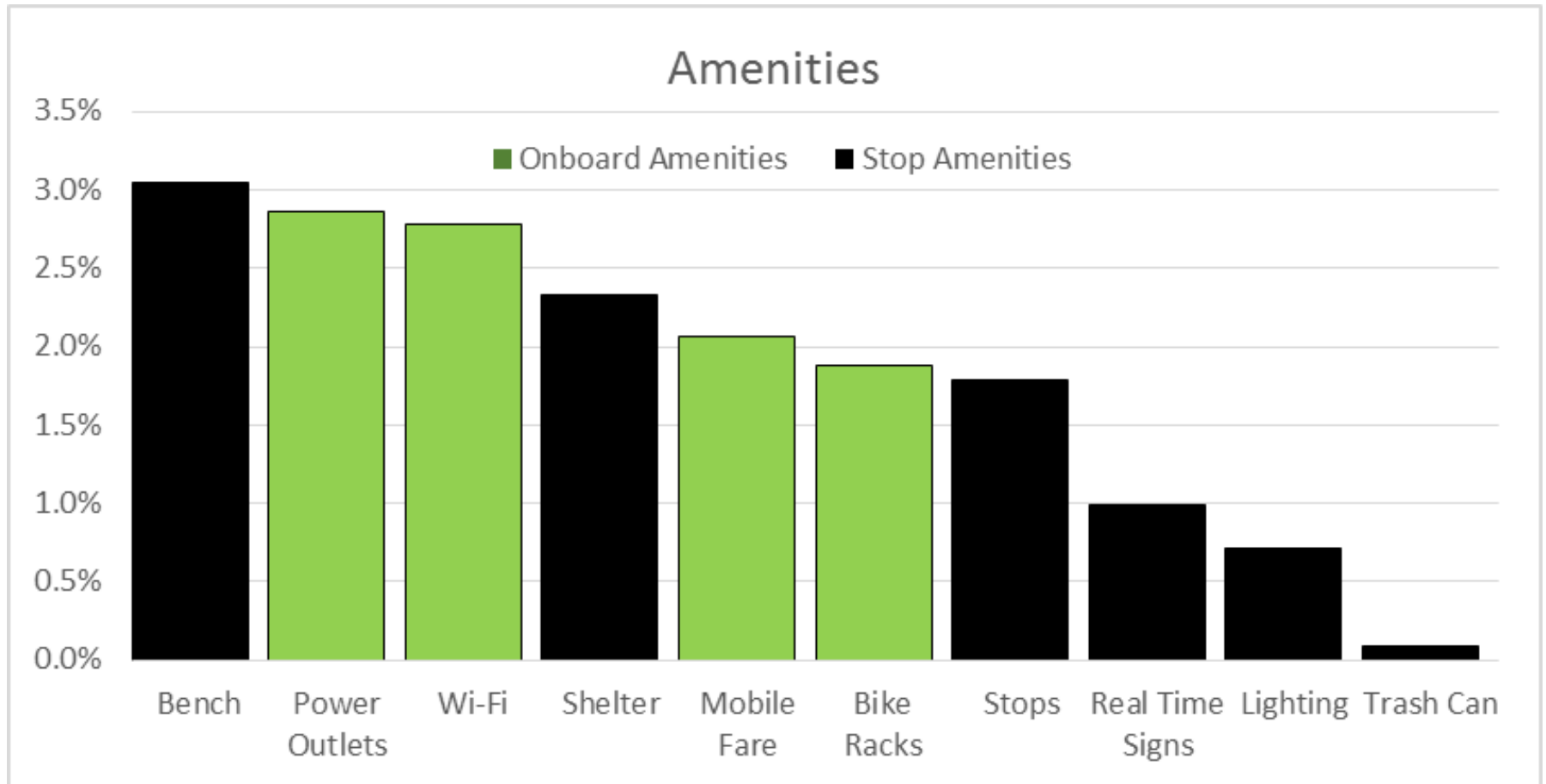
# Public Input Key Findings

## *Network Coverage*

- Provide a connection to Eastvale.
- Provide more service to warehouse distribution centers.
- More Express services: freeway or limited stop.



# Public Input Key Findings





# SRTP Goals

- Used to refine KPI changes
- Focus service change proposals
- Prioritize changes
- Later to feed strategic plans and annual implementation strategy

# Recommended Changes

#	OmniConnects 2014-2020 Goals	Proposed 2019-2025 Goals
1	Deliver safe, reliable, clean, frequent, convenient, comfortable and equitable service.	<b>Exceptional Service:</b> Deliver safe, reliable, clean, frequent, convenient, comfortable and equitable service.
2	Enhance Omnitrans' network design to increase ridership and minimize costs by reducing redundancy.	<b>Network Enhancement:</b> Focus network design to improve travel speed, regional integration and multimodal connections while integrating rail into Omnitrans family of services.
3	Minimize impact to existing riders while seeking opportunities to expand ridership.	<b>Ridership Growth:</b> Seek opportunities to expand ridership while mitigating impact on existing riders.
4	Support the local economy by providing connections to where people want to go.	<b>Economic Opportunity:</b> Support the local economy by providing connections to jobs, services, and major activity centers such as health care, shopping, educational institutions, community facilities, and recreation.





# Recommended Changes

#	OmniConnects 2014-2020 Goals	Proposed 2019-2025 Goals
5	Maximize cost recovery while charging a fair fare.	<b>Fair Fare:</b> Maximize cost recovery while charging a fair fare.
6	Support initiatives that are financially and environmentally sustainable in the short and long term.	<b>Sustainability:</b> Support initiatives that are financially and environmentally sustainable in the short and long term.
7	Expand, maintain and improve existing vehicles, facilities and passenger amenities.	<b>Enhance Amenities:</b> Expand, maintain and improve existing vehicles, facilities and passenger amenities.
8	No technology specific goal	<b>Innovation:</b> Invest in technology that enhances the customer experience and increases efficiency.
9	No specific partnership goal	<b>Partnerships:</b> Partner with communities to promote, plan and seek grant funding for transit supportive development and to provide roadway design and amenities to support transit.
10	New CTSA Goal	<b>Increase Mobility:</b> Increase participation and support for programs dedicated to the mobility needs of seniors and persons with disabilities within our service area.



# Next Steps

- Complete Service Evaluation
- Develop, Refine and Prioritize Unconstrained Service & Capital Plan
- Develop Fare Plan
- Develop Financial plan with SBCTA





# QUESTIONS



**OmniTrans**

Connecting Our Community.