



CONNECTIONS

Published for Omnitrans passengers and neighbors.



January 2021

Volume 11, No. 2

A New Look For The Bus Book

A new bus book is coming in January along with a new look! We've streamlined the look of the Omnitrans Bus Book to make it easier to read in both the general how-to-ride section in the front of the book, pages 1 -22, as well as routes and schedules, pages 23 – 92. We hope you enjoy it!

Other than the redesign of the bus book, you will be happy to know that there are only a few changes in service for January 2021. **Sunline Transit's Route 10 Commuter Link will begin** service into our area, serving the Coachella Valley with connections at the San Bernardino Transit Center and California State University.

Route 1: All new runtimes, all days.

Route 2: Multiple trips adjusted, all days.

Route 6: Multiple trips adjusted, all days. Routing has been moved from Second Street, between Mountain Avenue and the San Bernardino Transit Center, to travel on Rialto Avenue.

Route 10: Multiple trips adjusted, all days.

Route 61: Minor runtime adjustments, weekdays only.

Route 82: Eastbound 7:25 AM, westbound 5:35 AM, 2:30 PM and 5:40 PM trips adjusted, weekdays only.

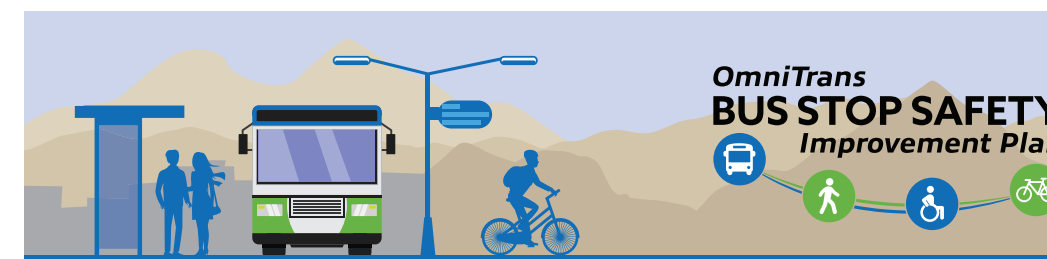
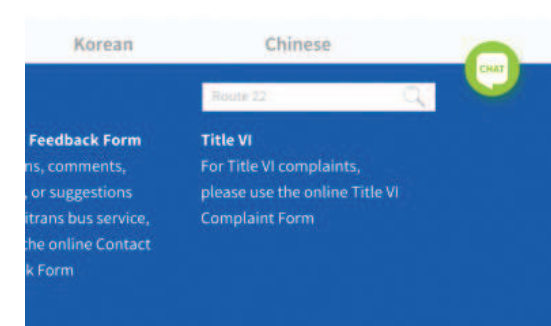
Route 83: All northbound trips adjusted; southbound trips 6:00 AM – 6:00 PM adjusted, weekdays only.

Route 84: All southbound trips adjusted, weekdays. Runtimes adjusted Saturday and Sunday. The time point at Mountain and 5th has been moved to Mountain and Holt.

Route 87: Runtimes adjusted, all days. Due to construction in Ontario, Route 87 will detour from 4th Street between Vineyard and Grove to travel on 6th Street.

Chat Live With Omni

Coming in January, customers will have the option of using a new **chat** feature on **omnitrans.org** to speak live, via their keyboards, with Omnitrans customer service representatives. Customers using the **chat** will be able to get rapid responses to trip planning, bus pass purchase and bus tracking questions. **Chat** will be available 8 AM - 5 PM, Monday - Friday.



Safety is our priority. We want to hear from you!

Omnitrans invites you to tell us what would make you feel even safer at and around bus stops in our system, and what would make you use the bus more often. Omnitrans will use your feedback in a Bus Stop Safety Improvement Plan of new safety projects at and around bus stops.

For more information, please visit: www.omnitrans.org/safefetyplan or call the Omnitrans Strategic Development staff at (909)379-7256.



Share Bus Crowding Information with Fellow Riders!

These days, social distance in public spaces is paramount for the health and safety of all. Now, you can let fellow Omnitrans customers know how crowded your bus is using **Transit**, our official mobile app partner.



Using **Transit's GO step-by-step navigator**, you can relay bus crowding information to others on their trip, all in real time. The new feature works by answering one simple question once you board your bus using the **GO navigator**.

Your anonymous response will be shared with other riders for the next 10 minutes before expiring. This crowdsourced information will let fellow Omnitrans customers know how full (or spacious) your bus is to gauge comfort level while riding public transit. Over 2,000 passengers have used this service so far! Our passengers appreciate it, and Omnitrans thanks you for helping keep everyone safe.

Share Your #omnistrong Story With Us!



We can all agree that 2020 has been a challenging year. Has public transit made a positive impact in your life? Let us know how Omnitrans has helped you this year. We want to know.

You could be featured on one of our social

media ads just by sharing your authentic Omnitrans story with us!

Whether you're a new rider or a long-time customer, we want to hear from you. How has Omnitrans helped you this year? Let us know!

Share your story here:



2021 No Service Holiday Calendar

No buses will operate

New Years Day January 1	Labor Day September 6
Memorial Day May 31	Thanksgiving November 25
Independence Day July 4	Christmas Day December 25

