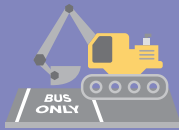


Below are types of possible solutions that the ConnecTransit Plan and Omnitrans, with City and County partners, may consider to improve your transportation experience. Knowing that funding is limited, **which three of the following do you think are the most important results that Omnitrans should focus on?**

CAPITAL

Involving construction, and/or physical changes to buses, stops, and the built environment.



Transit-Oriented Streets that get buses out of traffic and keep them moving on-time

- Dedicated bus lanes (like sbX)
- Give transit priority at traffic signals
- Safer connections to walk, roll, bike to/ from bus stops



Vehicle Designs that are more comfortable, safe, and provide more space for riders

- Improved on-board seating and charging ports
- Switching to zero-emissions buses, installing information screens in buses



Improve Transit Facilities & Amenities making them more comfortable and safe for riders.

- Bus stop seating, shelters, and shade
- Lighting, sidewalk improvements, bicycle lockers
- More transit centers, mobility hubs, placemaking, park & rides

SERVICE

Changes to where and when bus routes operate as a system.



Improve System Connectivity & Transfers to make transit trips more seamless

- Improve transfer experience outside of transit centers, more coordination with Metrolink services, more bus arrival information at stops



Improve Route Frequency & Service Hours to expand access to quality transit

- Expanding hours of service, adding more weekend services
- Increasing frequency of routes



New Routes and Designs that address service gaps

- Adding new routes, new circulator services, connecting neighborhoods with destinations
- Create more north-south routes and fill service gaps

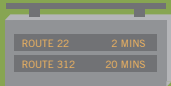


Expand On-Demand Mobility Choices where regular bus services is not effective

- vanpool services, more OmniRide services, paratransit and accessibility services
- e-bike, e-scooter sharing options and facilities

POLICY & TECHNOLOGY

Policies and initiatives to improve the rider's experience, and the provision of transit information.



Make Fare Policy and Collection Systems more inclusive

- simplifying fare structures, expanding programs for students and low-income families



Make Trip Planning & Information more accessible to riders

- further developing trip planning apps, real-time live bus information
- providing more options for those without internet and smart phone access



Expand access to Customer Service resources

- more options to provide feedback, satisfaction surveys
- more transit staff and ambassadors in visible locations



Encourage Leadership Transparency and Accountability to improve community relationships

- more community engagement opportunities with Omnitrans leadership
- improve visibility of board decisions
- more training and development opportunities for transit agency staff and leaders